

EXTIME TRAVEL STOPOVER Privacy Policy

In force as of June 2026

This Privacy Policy details the practices of Extime Travel (a subsidiary of the ADP Group) in its capacity as data controller regarding the management of personal data within the framework of the "**Stopover**" offer.

This offer, resulting from the "Connect France" partnership agreement between Air France-KLM and the ADP Group, is designed by Extime Travel. It allows passengers to enhance their layover at the Paris-CDG Hub with a tourist stay of 1 to 4 nights.

While Air France handles the initial marketing of tickets with a stopover option, flight operations, and redirection through its own channels, Extime Travel is solely responsible for processing data related to the organization of land-based services (hotels, transfers, experiences). This policy applies as soon as the user is redirected to the Extime Travel reservation platform or interacts with services linked to "Stopover" packages.

1. Identity of the Data Controller

This Privacy Policy (hereinafter the "Privacy Policy") is provided by CITYVISION SAS (hereinafter the "Company"), headquartered at 194, rue de Rivoli 75001 Paris, registered with the Paris Trade and Companies Register under No. 421 197 005 and having intra-community VAT number FR60 421 197 005. It is a specialized subsidiary of the ADP Group dedicated to Parisian tourism operating under the brand Extime Travel.

The Company's phone number is 01.44.55.60.00 and the email address is: contact.stopover@extimetravel.com.

The publication director is Karl Gremillet.

The Company is the publisher of the website www.stopover.extime.com (hereinafter the "Website") which it makes available to users (hereinafter the "Users").

The Website is hosted by DIGITRIPS TECH.

The Company offers Users on the Website tourist services, in particular excursions, tours, visits, leisure activities, and gastronomic and cultural discoveries (hereinafter the "Services"). To provide these Services, the Company is registered with Atout France under number IM075120024 and maintains a financial guarantee with APST (15, avenue Carnot, 75017 Paris) and general civil liability insurance with MMA IARD, located at 160 rue Henri Champion 72030 Le Mans Cedex 9.

2. Personal Data Collected

In order to ensure a "seamless journey" and guarantee the complete logistics of the services, the company collects and processes the following categories of data:

- **Identity and Contact:** Last name, first name, title, email address, mobile phone, billing address, and number of passengers (pax), children's dates of birth.
- **Flight Data and Booking Reference:** Flight numbers, precise arrival and departure times, origin and destination airports. These elements are critical to synchronize transfers and manage potential flight delays.
- **Stay Details:** Chosen destination, stopover dates, duration (2D/1N to 4D/3N), and the timing of the stopover (outbound or return).
- **Preferences and Service Ranges:**
 - **"Essentials" Range:** Selection of 4* chain hotels (e.g., Pullman or Mercure).
 - **"Essentials Premium" Range:** Selection of 5* hotels and iconic Palaces (e.g., Sofitel, Raffles, MGallery, Delano, or SO/).
 - **Disney/Event Range:** Information related to park access or specific event tickets (e.g. Roland Garros), including ticket allocation data.
- **Transport and Mobility Data:** Details of airport transfers in private vehicles or E-Class, intra-muros trips, Meet & Greet, and soft mobility solutions including "Turtle" services (electric bike-taxis).

The User is informed that if they do not wish to provide the requested personal data, the Company will not be able to execute their order.

Minor personal data on the Website

THE WEBSITE MAY ONLY BE USED BY PERSONS AGED EIGHTEEN AND OVER.

3. Purposes and Legal Bases for Processing

How and why are Users' personal data used?

The Company uses Users' personal data for the following purposes:

- **Booking administration:** "turnkey" logistical management of packages (hotels, transfers, and activities).
- **Mobility coordination:**
 - Organization of airport transfers (E-Class vehicles for the *Essentials Premium* range, VTC, "Turtle" services, or walking accompaniment for the *Essentials* range).

- "Meet & Greet" service (personalized welcome at the airport) specifically for customers of the *Essentials Premium* range.
- **Hotel management:** booking nights with partners (mainly Accor group brands in Paris Intramuros).
- **Fulfillment of experiences:** booking and guarantee of availability for tours (Louvre, Eiffel Tower, Versailles), cruises (Paris Seine), and parks (Disneyland Paris).
- **Customer journey continuity:** technical management of the redirection from the Air France tunnel to ensure the persistence of user choices (dates, number of passengers) in the shopping cart.

Purpose of processing	Legal basis
Management and booking of the Stopover package (accommodation, activities, transfers).	Performance of a contract
Logistical coordination between the arrival of the Air France flight and the land services (Meet & Greet).	Performance of a contract
Sending marketing communications and personalized promotional offers.	Consent
Statistical analysis and improvement of the sales tunnel ergonomics.	Consent (trackers) / Legitimate Interest
Management of rights exercise requests and customer support.	Legal obligation

4. Service Providers with whom the company shares data

With which third parties does the Company share the personal data of its Users?

The personal data of Users are processed by the Company, and by the sub-processors who support the Company's activity, which are the following:

- **Accommodation Providers:** user data are transmitted to partner hotels to confirm the booking and ensure monitoring of the customer journey.
- **Transport Operators and Guides:** information necessary for transfers and accompaniment is shared with transport providers (Le Cab for the *Essentials* range) and in encrypted form with drivers, managers of "Turtle" solutions (electric bike-taxis), as well as guides for walking tours or city tours.

- **Cultural and Leisure Providers:** museums (Louvre), monuments (Eiffel Tower), parks (Disneyland Paris), Paris Seine, and event ticketing.
- **Air France-KLM:** sharing of booking tracking data to ensure the continuity of the customer journey and support management.

DIGITRIPS TECH: The servers on which Users' personal data are stored are located in the European Union. The Company does not perform international transfers of Users' personal data.

The Company may also communicate personal data in order to cooperate with administrative and judicial authorities.

5. User Rights

What are the rights of Users?

Users benefit from several rights summarized below:

- **Right of access:** the right to be informed and to request access to the personal data that the Company processes;
- **Right of rectification:** the right to request the Company to modify or update personal data when they are inaccurate or incomplete;
- **Right of erasure:** the right to request the Company to permanently delete personal data (subject to legal retention obligations);
- **Right of restriction:** the right to request the Company to temporarily stop the processing of all or part of the personal data;
- **Right to object:**
 - the right to refuse the processing of personal data at any time;
 - the right to refuse the processing of personal data for marketing purposes;
- **Right to withdraw consent:** the right to withdraw consent to the processing of personal data at any time, through a simple modality equivalent to that used to collect the User's consent;
- **Right to data portability:** the right to request a copy of personal data in electronic format and the right to request the transmission of these personal data for use by a third-party service;
- **Right to give post-mortem directives:** the User may give the Company directives regarding the storage, erasure, and communication of their personal data after their death.

How can the User exercise their rights?

To exercise the rights listed above and for any questions relating to the processing of personal data, the User may contact the Company at the following email address: dataprotection@extimetravel.com or by phone at: **+33(0)1 44 55 60 00** or by mail at: CITYVISION – Data Protection Officer, 194 rue de Rivoli, 75001 PARIS FRANCE.

The User may also lodge a complaint with the CNIL.

7. Security of Data

How does the Company secure Users' personal data?

The Company implements rigorous technical security measures. Specific attention is paid to securing the sales tunnel (data transfer via the redirection link from the Air France website). Protocols include flow encryption, secure authentication of partners, and protection against any intrusion during the transition from flight booking to land package booking.

The Company ensures the security of Users' personal data by implementing appropriate technical and organizational measures to guarantee a level of security adapted to the risk, such as pseudonymization and encryption, any means to ensure the ongoing confidentiality, integrity, availability, and resilience of processing systems, any means to restore availability and access to data, as well as a procedure for regularly testing, analyzing, and evaluating the effectiveness of the measures in place.

8. Data Retention Periods

The Company retains your data only for the duration necessary for the intended purposes:

1. **Booking-related data:** retained for **5 years** after the end of the service (contractual limitation).
2. **Commercial prospecting data:** retained for **3 years** from the last active contact (e.g., clicking in a newsletter).
3. **Accounting and invoicing documents:** retained for **10 years** in application of legal obligations.
4. **User requests:** data will be kept for the duration necessary to process the request.
5. **Cookies:** retained for the duration of the session identification cookies and for any period defined in accordance with applicable regulations; the maximum retention period for cookies is **13 months** maximum after their first deposit. Consent must be renewed at the end of this period.
6. **Banking data** (if applicable): retained for a maximum duration of **13 months**.

At the end of the periods mentioned above, personal data will be deleted or the Company will proceed with their anonymization.

Links on the Company's Website to third-party websites: To improve the quality of the Services, the Company may include links to third-party websites. These websites have a different and independent privacy policy. Users are invited to consult the privacy policy of the third-party websites they visit.

The User's right to complain to the CNIL: In the event of a complaint, Users may contact the CNIL: 3 Place de Fontenoy, 75007 Paris, phone: +33(0)1 53 73 22 22.

9. Management of cookies and trackers

Which cookies/trackers are used by the Company on the Website and how to object to them?

The booking platform uses cookies to optimize your experience.

- **Technical and functional cookies** These trackers are strictly necessary for the proper functioning of the sales tunnel and allow your package booking session to remain consistent with your selected flights.

Furthermore, during the **redirection from the Air France Website** to the booking platform, trackers are deposited for:

- **Shopping cart continuity:** transferring flight information (dates, times, pax) without re-entry for a seamless experience.
- **Audience measurement:** analyzing the effectiveness of the sales tunnel and conversion performance.
- **Personalization:** adapting the display of packages according to the chosen destination, dates and duration

Settings: Your choices can be defined and modified at any time via the **consent banner (cookie banner)** present upon accessing the booking platform.

In accordance with Deliberation No. 2019-093 of July 4, 2019, adopting guidelines relative to the application of Article 82 of the Law of January 6, 1978, as amended, to read and write operations in a user's terminal (notably cookies and other trackers), the Company informs Users that trackers record certain information stored in the memory of their hardware/computing equipment. This information is used to improve the use and operation of the Website, but also to understand how the Website is used by Users, as well as the tools and services that the Company makes available to them. These trackers do not contain personal information concerning Users. Consequently, no processing of personal data is performed based on these trackers.

Upon the first connection to the Website, a warning message informs the User of the use of trackers and invites them to accept, by purpose, the use of these trackers.

Acceptance or refusal of the use of trackers does not affect the User's navigation.

The warning message notably includes:

- the identity of the data controller(s);
- the precise purposes of the trackers used;
- the possibility to withdraw consent at any time.

To guarantee the User's free, informed, and unambiguous consent, the banner will not disappear until they have continued their navigation. Unless the User's prior consent is obtained, the deposit and reading of trackers will not be carried out:

- if they visit the Website (home page or directly another page of the Website) and do not continue their navigation: a simple lack of action cannot be assimilated to an expression of will;
- or if they click on the link in the banner allowing them to configure cookies and, if applicable, refuse the deposit of cookies.

The User can choose to deactivate trackers at any time. Their browser can be configured to notify them of trackers deposited in their terminal and ask them whether to accept them or not. The configuration of each browser is different. It is described in the help menu of the browser, which will allow the User to know how to modify their wishes regarding cookies.

» Firefox: <https://support.mozilla.org/en-US/kb/cookies-information-websites-store-on-your-computer>

- Click on the menu button and select "Options".
- Select the "Privacy and security" section.
- Set the "Storage rules" to "Use personalized settings for the history".
- Untick the "Accept cookies" box.
- All changes you make will be automatically saved.

» Internet Explorer: <https://support.microsoft.com/en-us/products/windows?os=windows-7>

- Click on the Tools button, then on "Internet Options".
- Click on the "Privacy" tab, then under "Settings", move the cursor towards the top to block all cookies or towards the bottom to authorize all cookies, then click on OK.

» Google Chrome: <https://support.google.com/chrome/answer/95647?hl=en>

- Select the icon from the Chrome menu.
- Select "Settings".
- At the bottom of the page, select "Show advanced settings".
- In the "Privacy" section, selection "Content settings".

- Select “Prevent all sites from storing data”.
- Select OK.

» Safari: <https://www.apple.com/legal/privacy/en-ww/cookies/>

- Click on “Settings” > “Safari” > “Privacy” > “Cookies and website data”

10. Modification of our Privacy Policy

The Company implements technical security measures (flow encryption during redirection) and organizational measures to protect data against unauthorized access.

This policy is evolutive to accompany the deployment of new features and partners. Any substantial modification will be brought to the knowledge of users via the booking platform.